



# **GROUP MEMBER PORTAL USER GUIDE**

## **DECEMBER 2021**

Your Guide to Accessing and Navigating the Group Member Portal

**The Dental Care**<sup>TM</sup>  
**PLUS GROUP**  
A DentaQuest Company

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# Landing Page

The screenshot shows the DentaQuest Member Portal landing page. At the top left is the DentaQuest logo. At the top right, there is a 'Member Portal' label and a language dropdown menu currently set to 'English'. Below the header is a large banner image of two smiling children. The main content area is divided into two columns. The left column is titled 'Ready to register?' and contains a 'Get Started' button. The right column is titled 'Already have an account?' and contains a 'Sign in' button. Below these columns is a video player titled 'How To Use Your Member Portal' with a play button. To the right of the video is the 'Your Member Portal' section with a 'Sign in today' link. At the bottom is the 'More Information' section with 'Contact us' and 'Learn more' links. Orange callout lines connect these elements to labels on the right: 'Language Options - English/Spanish' points to the dropdown menu; 'Sign In' points to the 'Sign in' button; 'Contact Us' points to the 'Contact us' link; 'Frequently Asked Questions' points to the 'Learn more' link; and 'Registration' points to the 'Get Started' button.

# Create Your Account

## CREATE YOUR ACCOUNT

Already have an account? [Sign In](#)

Creating an account takes only a few minutes and is the first step in making the most of your benefits.

### Step 1: Tell us who you are

Choose one: \*

- I am an adult member of a Medicaid, CHIP or Medicare plan.
- I am a Caregiver/Head of Household for a Medicaid, CHIP or Medicare member.
- I am a Health Exchange member or a member/subscriber of an employer-sponsored plan.

[Need Help?](#)

**Select Plan** – Choose 'Individual/Group'.  
*Please Note:* The Medicare/Medicaid Plan Type is only for members enrolled in a Government dental plan.

Next

## CREATE YOUR ACCOUNT

Already have an account? [Sign In](#)

### Step 1: Help us identify you

Identification Type ⓘ

- Member or Subscriber ID
- Social Security Number

Member or Subscriber ID \* ⓘ

Date Of Birth ⓘ

MM DD YYYY

Your Email Address \* (your email address is also your username)

ex: your.email@here.com

You will need to check this email for a message to complete registration and set up your password.

**Member ID or SSN:** We can either enter the member number or SSN number (last 6 digits) for registration.

Next

**Date of Birth:** Enter member date of birth. Members registering for portal access must be 18 years or older in order to create an account.

**Email Address:** The Email Address entered will be used as your Username when signing in to the portal.

## Check Your Email

# YOU'RE ALMOST DONE

### Check Your Email

We sent an email to you at  
[lama123234213@mailinator.com](mailto:lama123234213@mailinator.com)

Click on the link in the email. The link will take you to a website page that will allow you to create a secure account.

If you don't see the email in your inbox, check your spam/junk folders. The email may have been delivered there.



### Complete Registration

Hi SPENCER,

It's time to create a password, which is the last step to register for the portal. Please read the information below before you click.

#### 1. Click Complete Registration and follow the steps to register:

**NOTE:** DO NOT click the button more than one time. Your account will be locked for security after one click and you will not be allowed to continue.

**Complete Registration**

#### 2. After completing your registration:

a) Go to the Member Portal page below and login.

[memberaccess.dentaquest.com](http://memberaccess.dentaquest.com)

b) Bookmark the Member Portal page link and log in anytime.

If you need help to complete your registration, please [contact us](#).

## Secure Your Account

### SECURE YOUR ACCOUNT

Username(Email)

4666test@mailinator.com

Create Password \*

••••••••••

Your password must contain a minimum of 10 characters, including 1 lowercase letter, 1 uppercase letter, 1 number and one special character.

Confirm Password \*

••••••••••

To complete registration, check the box to agree to terms & conditions

I agree to the [HIPAA Privacy Policy](#), [Internet Privacy Policy](#) and [Terms of Use](#).

Next

**Password:** Passwords must be between 8-15 characters, with a mix of letters, numbers, and special characters (such as & and %). Passwords must also match.

## Sign In

DentaQuest

Member Portal English

### SIGN IN

Enter the email and password you created when registered.

Username(Email)\*

Password\*

Hint: Your password is case sensitive.

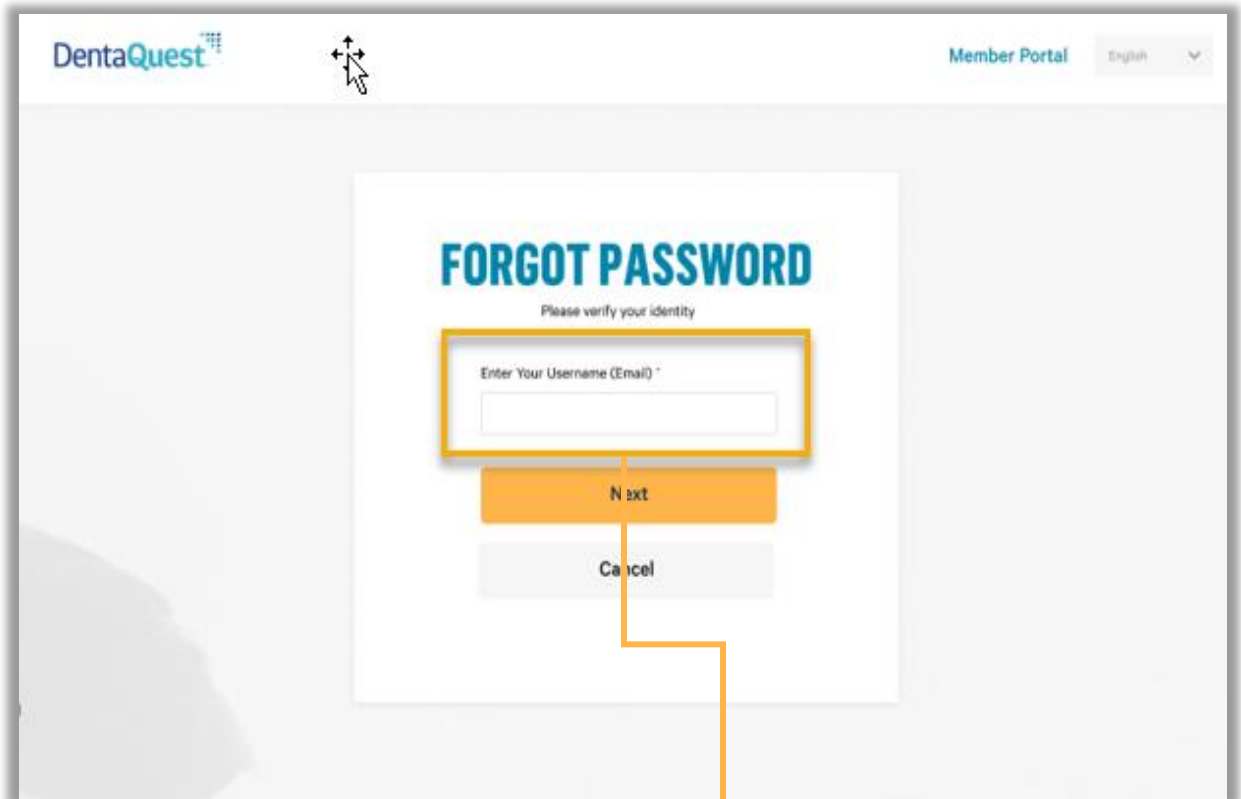
SIGN IN

[Forgot Password?](#)

[Need to register? Create an Account](#)

**Sign In:** Use the email address and password created during registration to sign into the portal.

## Forgot Password



DentaQuest Member Portal English

### FORGOT PASSWORD

Please verify your identity

Enter Your Username (Email) \*

Next

Cancel

**Enter Your Username:** Enter the email address provided during portal registration.



## Forgot Password (cont.)



English ▾

### FORGOT PASSWORD

#### 2. Check your Email Inbox

A reset email has been sent to your email address. If not found, please check your junk or spam email folder as well.

Hint: The Reset link in the email is good one time. Repeat Step 1 if your link expired or is locked.

CLICK TO SHARE



Hello JENNIFFER,

You have received this email to reset your Member portal password.

Click [Reset Password](#) below to set up a new password.

[Reset Password](#)

If you need further help with your log in, please [contact us](#).

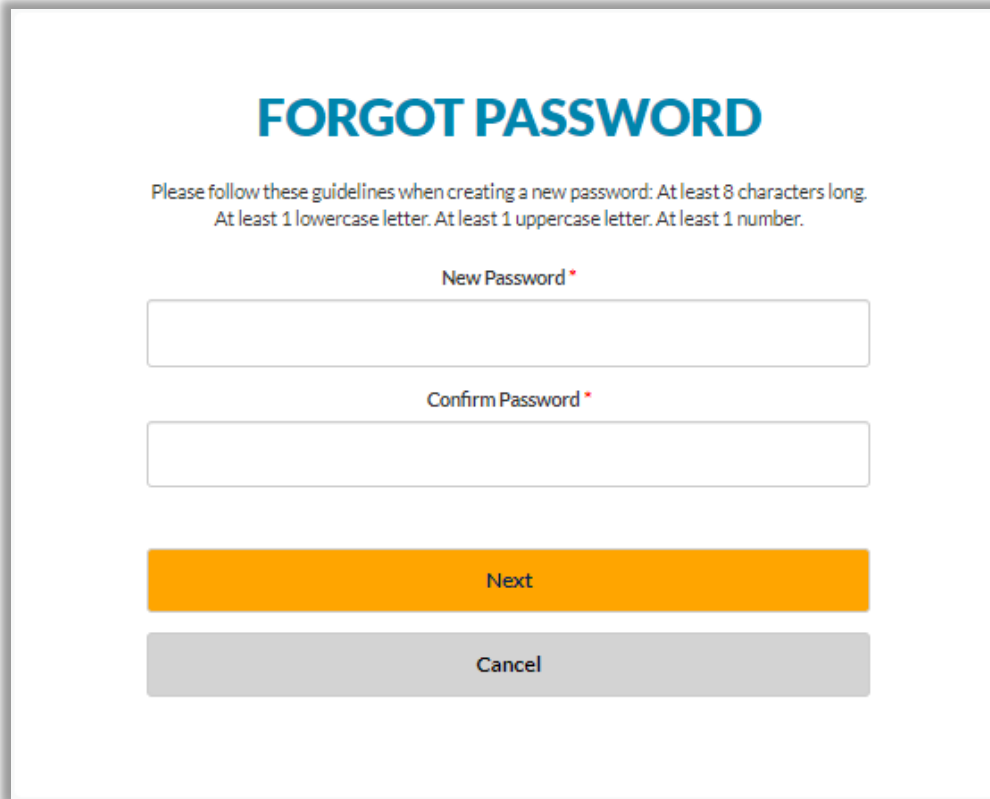
Thank you,

**Customer Support**

Please do not reply to this auto-message. You will not receive a response.

**Email** – An Email will be sent with a link to reset the password.

## Forgot Password (cont.)



**FORGOT PASSWORD**

Please follow these guidelines when creating a new password: At least 8 characters long.  
At least 1 lowercase letter. At least 1 uppercase letter. At least 1 number.

New Password \*

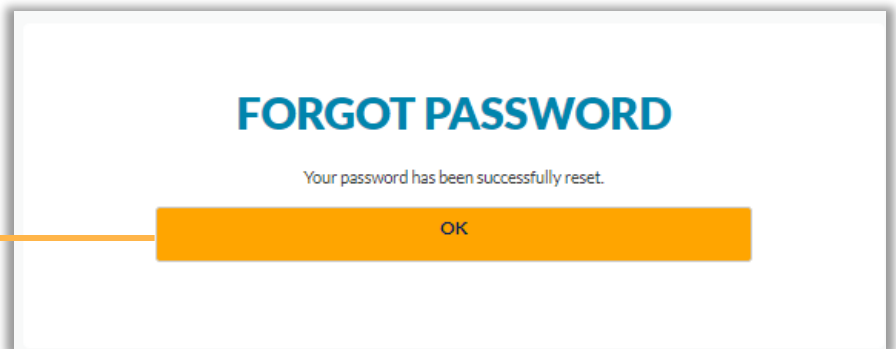
Confirm Password \*

Next

Cancel



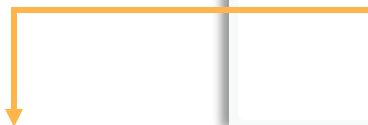
**New Password:**  
Password must meet  
password requirement.



**FORGOT PASSWORD**

Your password has been successfully reset.

OK



**Success:** You will be redirected back to the Sign In page after clicking 'OK', where you can enter your email address and new password.

## Welcome Message

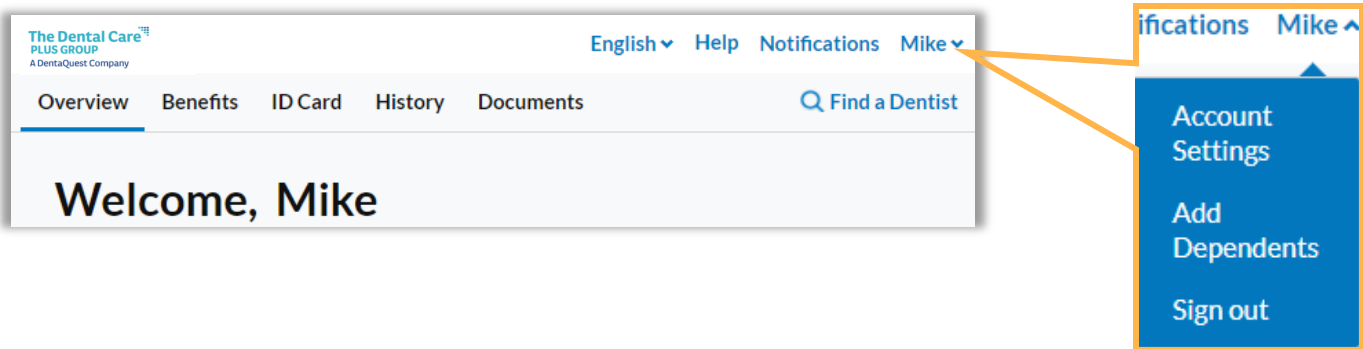
The screenshot shows the dental portal home screen with a white welcome message overlay. The overlay has a close button (X) in the top right corner. The main heading is "Welcome, Herb!". Below this are three columns of information:

- View and manage benefits.** You can view benefits, handbooks and other information for you and your family. Options are available from the member name drop down menus.
- Access ID cards.** You should bring your ID card to every dental appointment. You can download and print your ID card here.
- Find a Dentist** Use our online directory to search for available providers, office locations and services offered near you.

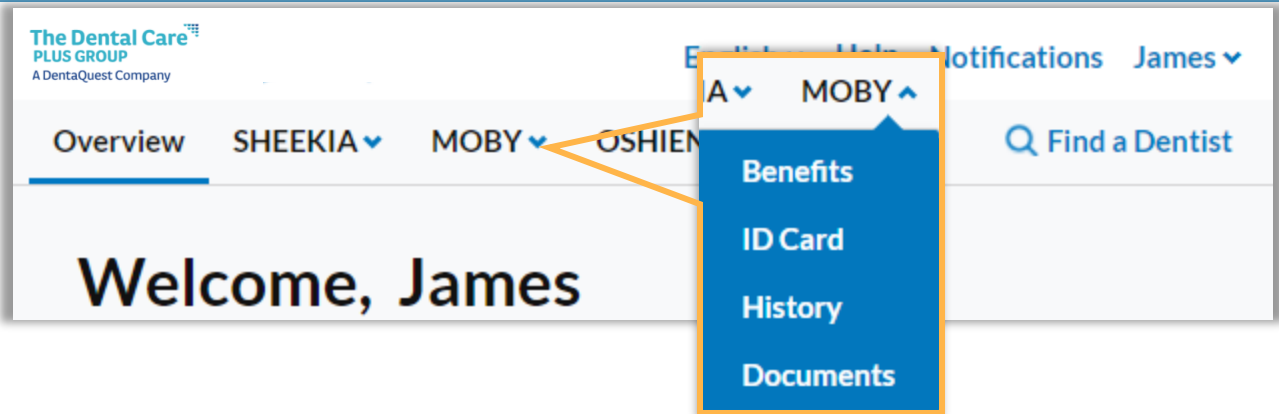
At the bottom of the overlay is a blue "Continue" button, which is highlighted with an orange rounded rectangle. An orange arrow points from this button down to the explanatory text below. In the background, the portal header includes "The Dental Care PLUS GROUP", "English", "Help", "Notifications", and "Herb". A "Take Our Survey" button is visible in the bottom right corner of the portal.

A welcome message will appear the first time a user logs in to the portal. Close it by clicking 'Continue'.

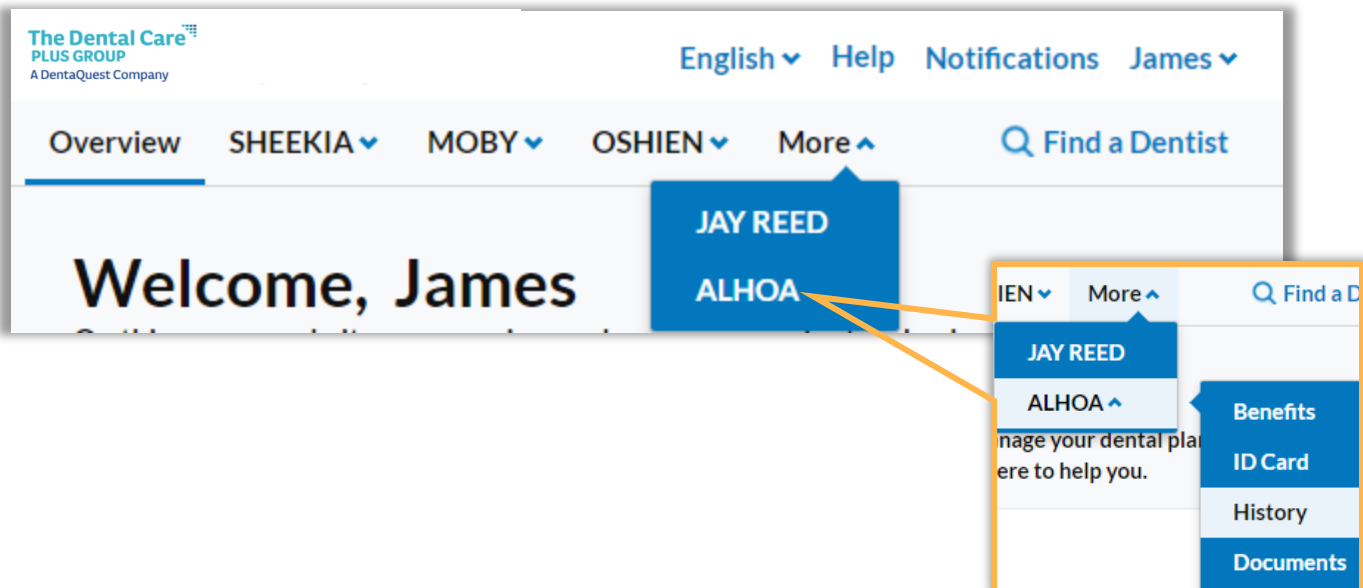
## One Subscriber/Member Navigation Bar



## Subscriber with Multiple Members Navigation Bar



## Subscriber with 4+ Members Navigation Bar



## Account Settings

You will be prompted to sign in again with your username and password after selecting 'Account Settings' from the Profile Menu.

### ACCOUNT SETTINGS

Your information has been updated and your preference(s) saved. You can make changes to these settings at any time.

#### Contact Information

First Name

Last Name

Home Phone

Save

Cancel

#### Log In & Security

Username(Email)

New Password

Confirm Password

CLICK TO SHARE

**Home Phone**- You can update home phone number

**Password** -You must follow the password criteria to successfully change your password.

## Single Subscriber/Member Overview Page

Access to portal user's information to change password, security questions, etc.

The screenshot shows the user interface for a member's overview. At the top left is the logo for 'The Dental Care PLUS GROUP A DentaQuest Company'. To the right are links for 'English', 'Help', 'Notifications', and 'Herb'. Below this is a navigation bar with tabs for 'Overview', 'Benefits', 'ID Cards', 'History', and 'Documents', and a 'Find a Dentist' search button. The main content area is titled 'Welcome, Herb' and includes a message: 'On this secure website, you can view and manage your dental plan benefits as well as get information about dental care. We are here to help you.' Below this is a member profile for 'Herb Donald' with the following details: 'Date of Birth: 11-13-1950', 'Address: 73 HOLLIS, Las Vegas, MI, 16028', and '0025852500020002 - EVANS SOLUTIONS INC Subscriber ID:#966455806'. To the right of the profile are two buttons: 'View Benefits' and 'View ID Cards'. Below the profile is a 'Find a Dentist' section with a search button and a description: 'Search our directory of providers available for your plan. The directory search tools allow you to filter locations and services close to where you live, and find providers who are currently accepting new patients.'

**View Benefits:** Link to the member's benefits

**View ID Card:** Link to the member's ID Card

**Find a Dentist:** Link to DentaQuest's Find a Dentist tool

**Member Information:** View member details including Date of Birth, Plan Name and Member ID.

## Multiple Subscriber/Members Overview Page

The screenshot shows the member portal home screen for Herb Donald. At the top, there is a navigation bar with 'English', 'Help', 'Notifications', and 'Herb'. Below this is a secondary navigation bar with 'Overview', 'Herb', 'Lucinda', and 'Valarie', along with a 'Find a Dentist' search bar. The main content area is titled 'Welcome, Herb' and includes a brief introduction. Below this, there are three member profiles, each with a 'View Benefits' and 'View ID Cards' button. The profiles are for Herb Donald (Subscriber), Lucinda Donald (Spouse/Partner), and Valarie Donald (Child). At the bottom, there is a 'Find a Dentist' section with a search button. Orange callout boxes with arrows point to the 'Herb' dropdown, the 'View Benefits' and 'View ID Cards' buttons, and the 'Search' button, with text explaining their functions.

**Access to portal user's information to change password, security questions, etc.**

**View Benefits:** Link to the member's benefits

**View ID Card:** Link to the member's ID Card

**Member Information:** View member details including Date of Birth, Plan Name and Member ID.

**Find a Dentist:** Link to DentaQuest's Find a Dentist tool

# Benefits

## Herb : Benefits

Plan: 0025852500020002 - EVANS SOLUTIONS INC

Plan: 007040000001001 - EQUITY EDUCATION MANAGEMENT

Plan Name <b>0025852500020002 - EVANS SOLUTIONS INC</b>	Coverage Effective Date <b>07-01-2019</b>	Coverage Termination Date	Member ID Number <b>966455806</b>
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Please note this information does not guarantee or imply payment and is contingent upon other factors, including but not limited to eligibility changes, covered services and benefit limitations.

### Benefits Coverage

#### Plan Maximums

Plan benefits will cover many dental services, but there may be limits that apply. This table shows how much is allowed, what has been used and what is left to use.

Type and Time Period	Maximum <sup>†</sup>	Applied <sup>†</sup>	Remaining <sup>†</sup>
Deductible <small>Jan 1, 2021 - Dec 31, 2021</small>	\$150.00	\$0.00	\$150.00
Annual Maximum <small>Jan 1, 2021 - Dec 31, 2021</small>	\$1,500.00	\$0.00	\$1,500.00

Applied and Remaining balance may not include additional provider submissions or processing time. As a result, totals may not be up to date and are for reference only.

### Benefits Summary

Service Type	Coinsurance In Network	Coinsurance Out Of Network	Deductible Applies	Maximum Applies
Bitewings, Brush Biopsy, Diag Casts, Diagnostic, Fluoride, Full Mouth, Palliative, Panorex, Preventive, Pulp Testing, Sealant, Space Maintainer, Vertical Bitewings	100%	80%	Not Covered	In and Out of Network (Annual Maximum)
Orthodontic	50%	50%	Not Covered	In and Out of Network (Lifetime Maximum)
Adjunctive, Antimicrobial Agents, Bridge Recement, Core, Debridement, Denture Adjustment, Denture Repair, Endodontic, Perio Maintenance, Periodontic, Reline and Rebase, Restorative, Scaling and Root Planing, Tissue Conditioning	80%	60%	Out of Network Only	In and Out of Network (Annual Maximum)
Crown, Implant, Inlay, Onlay, Oral Surgery, Prosthodontic Fixed, Prosthodontic Removable, Section Fixed Denture, Simple Extraction, Surgical Endodontic, Surgical Extraction, Surgical Periodontic, Veneer	60%	40%	Out of Network Only	In and Out of Network (Annual Maximum)

### Plan Documents

For information about this plan, what it covers and how it works, please download the Plan's Member Handbook. Other important documents specific to your plan can be downloaded by clicking on them below.

[Member Handbook](#)

[TVS Vision and EPIC Hearing](#)

[Privacy Notice](#)

**Plan Information:** View plan details including the effective and termination date of coverage and member ID number.

**Plan Maximums:** View your maximum and deductible amounts, how much has been applied towards each, and your remaining available amount.

**Benefits Summary:** View a breakdown of what's covered under your plan.

**Plan Documents:** Download Member Handbooks and other important documents to get more information about your plan and how to use your benefits.



# ID Card

The Dental Care PLUS GROUP  
A DentaQuest Company

English ▾ Help Notifications Herb ▾

Overview Herb ▾ Lucinda ▾ Valarie ▾ Find a Dentist

## Herb: ID Cards

It is important that you always take your ID card with you to your dental visit.

Plan: 0025852500020002 - EVANS SOLUTIONS INC

<b>The Dental Care PLUS GROUP</b> A DentaQuest Company	<b>DPP0 -</b> <b>Balanced Value Network</b>	<b>DENTEMAX</b>
Subscriber: HERB DONALD	0025852500020002- EVANS SOLUTIONS INC	
Subscriber ID: 966455906	Effective Date: 7.1.2019	
<a href="http://memberaccess.dentaquest.com">memberaccess.dentaquest.com</a>	<b>Member Services:</b> 800-367-9466	

<b>The Dental Care PLUS GROUP</b> A DentaQuest Company	<b>Terms and Conditions</b> This card must be presented when receiving dental treatment. This card has been furnished subject to the terms and conditions of the contract under which the member is covered. The unauthorized or fraudulent use to obtain dental services is prohibited by law.	
PO Box 502 Milwaukee WI 53201-0502 513-554-1100 800-367-9466 <b>DentaQuest.com</b>		
<b>Payor ID: 4356</b>		

[Print ID Card](#)  
[Download ID Card](#)

For Help With your card, read the [ID Card FAQ](#) or [Contact Us](#)

View the ID Card for the selected member.

Access the Help Center to view FAQs and get assistance with ID Cards.

Print or download an ID Card for the selected member.

# Dental History

View dental history for members covered under the plan. History is available dating back to 1/1/2019 or from the effective date of your plan.

The screenshot shows the 'Valarie - Dental History' page. At the top, there are navigation links for 'English', 'Help', 'Notifications', and 'Herb'. Below that, there are dropdown menus for 'Overview', 'Herb', 'Lucinda', and 'Valarie'. A search bar with 'Find a Dentist' is on the right. The main heading is 'Valarie - Dental History', followed by a note: 'Claims shown are only for periods when this member was eligible and covered under a DentaQuest plan.' Below this is a date filter section with 'From Date' and 'To Date' fields, a 'Search' button, and a 'Reset All Filters' link. The 'Date of Service' is listed as 'June 6, 2018'. The table below has the following data:

Plan Name	Claim Status	Claim Number	Description	Provider
007040000001001 - EQUITY EDUCATION MANAGEMENT	Paid	201828341050800	Prophylaxis - Adult	Jannet Plympton
007040000001001 - EQUITY EDUCATION MANAGEMENT	Denied / Fee not allowed	201828341050800	Intraoral - complete series of radiographic images	Jannet Plympton
007040000001001 - EQUITY EDUCATION MANAGEMENT	Paid	201828341050800	Periodic oral - established 2	

Use the date filters to find dental history for a specific time period.

**View Details:** Click to open a window with additional details about procedures and see costs, including what you may be responsible for paying

**Dental History:** View procedures, claim status, the provider who performed the service and more. Dental history is grouped by the date the service was performed.

✕

**Prophylaxis - Adult - Jannet Plympton**

Procedure Code: D1110-Prophylaxis - Adult

Part of Mouth: Tooth 0

Claim Number: 201828341050800

Claim Status: Paid

Procedure Date: 2018-06-06

Plan: 007040000001001 - EQUITY EDUCATION MANAGEMENT

Total Cost: \$112.00

Plan pays: \$72.00

You may pay: \$0.00

Close

## Documents

View explanation of benefits documents for details what portion of services were covered by your plan and what part you may be responsible for paying.

The screenshot displays the 'Valarie - Documents' page. At the top left is the logo for 'The Dental Care PLUS GROUP A DentaQuest Company'. On the top right are links for 'English', 'Help', 'Notifications', and 'Herb'. Below the logo is a navigation bar with 'Overview', 'Herb', 'Lucinda', and 'Valarie' (the active tab). A search bar on the right says 'Find a Dentist'. The main heading is 'Valarie - Documents' with a sub-heading 'View health summaries from visits to your dental Provider and other documents related to your dental care.' Below this is a box for 'Plan: Healthy Indiana Plan (... Active)'. The main content area is titled 'THIS IS THE EXPLANATION OF BENEFITS' and contains a 3x4 grid of document cards. Each card has a PDF icon and a claim number. An orange arrow points from the first card in the grid to the text below.

Claim Number	Claim Number	Claim Number	Claim Number
Claim: 201827133486500	Claim: 201821251529400	Claim: 201815232043100	Claim: 201811433014900
Claim: 201808931696200	Claim: 201807950532100	Claim: 201803633852300	Claim: 201801531915800
Claim: 201731032493500	Claim: 201728433036100	Claim: 201716532881000	Claim: 201628432688300

**Documents:** Click on an available Explanation of Benefits document to download and view.

## Find a Dentist

Use the Find a Dentist links in the portal to locate a dental provider.

**Find a Dentist:** Find a Dentist link available in navigation bar in each page of the member portal.

The screenshot displays the member portal interface. At the top left is the logo for 'The Dental Care PLUS GROUP A DentaQuest Company'. On the top right, there are links for 'English', 'Help', 'Notifications', and 'Herb'. Below this is a navigation bar with 'Overview', 'Herb', 'Lucinda', and 'Valarie'. A search icon and the text 'Find a Dentist' are also present in the navigation bar. The main content area is titled 'Welcome, Herb' and includes a welcome message. Below this are three user profile cards for Herb Donald, Lucinda Donald, and Valarie Donald. Each card displays personal information and two buttons: 'View Benefits' and 'View ID Cards'. At the bottom of the page is a light blue section titled 'Find a Dentist' with a 'Search' button and a brief description of the search tool.

The Dental Care PLUS GROUP  
A DentaQuest Company

English ▾ Help Notifications Herb ▾

Overview Herb ▾ Lucinda ▾ Valarie ▾ [Find a Dentist](#)

### Welcome, Herb

On this secure website, you can view and manage your dental plan benefits as well as get information about dental care. We are here to help you.

**Herb Donald** [View Benefits](#)  
Date of Birth: 11-13-1950  
Address: 73 HOLLIS, Las Vegas, MI, 16028  
0025852500020002 - EVANS SOLUTIONS INC  
Subscriber  
ID:#966455806 [View ID Cards](#)

**Lucinda Donald** [View Benefits](#)  
Date of Birth: 02-23-1940  
0025852500020002 - EVANS SOLUTIONS INC  
Spouse/Partner  
ID:#966455806 [View ID Cards](#)

**Valarie Donald** [View Benefits](#)  
Date of Birth: 12-12-1995  
0025852500020002 - EVANS SOLUTIONS INC  
Child  
ID:#966455806 [View ID Cards](#)

### Find a Dentist

[Search](#)

Search our directory of providers available for your plan. The directory search tools allow you to filter locations and services close to where you live, and find providers who are currently accepting new patients.

**Find a Dentist:** Link to the Healthsparq Find a Dentist tool

## Help Center Overview

**FAQs:** Click 'Learn more about this' under a help topic to view helpful information and frequently asked questions.

### What can we help you with?

- Plans and Coverage**  
See frequently asked questions about Commercial Group plans.  
[Learn more about this](#)
- ID Cards**  
How to use your ID card or get your card replaced if it is lost or stolen.  
[Learn more about this](#)
- Complaints and Appeals**  
Learn how to file a complaint about service or appeal a claim.  
[Learn more about this](#)
- Website Help**  
Learn more about how to use this website.  
[Learn more about this](#)

### Other Resources

- [EPIC Hearing Discount Program.pdf](#)
- [Oral Health Information](#)
- [Toothbrush Discount Program](#)
- [Cost Estimator Tool](#)

### Still have questions?

Get in touch with DentaQuest using the button below

[Contact Us](#)

**Other Resources:** Links to helpful websites and documents.

**Contact Us:** Access available ways to contact us for additional support.

## Contact Us Overview

**Live Chat:** Start a live chat session to talk to a customer service representative during business hours. Chat opens in a new window.

**Call Us:** phone numbers to customer service

### Contact Us

#### Chat with us

Chat with a live person, right here on our website

Open Live Chat

#### Call Us

Talk to one of our customer support agents or get automated voice help.

View Phone Numbers

### Send Us a Help Request

- Ask a question about your account or the website
- File a complaint about service you received or File an appeal about a claim decision

Create Help Request

View Past Requests

**Create a Help Request:** Submit a case to customer service to get help with submitting a complaint or appeal, or to ask a general question.

**View past requests:** Access all open and closed cases that have been submitted through the portal.

## Submitting a Help Request

Click 'Create a Help Request' from the Contact Us page to submit a request for assistance to customer service.

The Dental Care  
PLUS GROUP  
A DentaQuest Company

English ▾ Help Notifications Herb ▾

Overview Herb ▾ Lucinda ▾ Valarie ▾ [Find a Dentist](#)

### Send Us a Help Request

You can use this form to:

- **File a Complaint** about service you received
- **File an Appeal** about a claim decision
- **Ask a Question** about your account or dental plan

\* Request help with:

Select ▾

\* On behalf of

Select ▾

**Request Help:** Select the topic for the help request you want to submit.

**On behalf of:** Select the member and plan the case is being submitted for so member information can be automatically added to the case for faster resolution by the customer service team.

## Submitting a Help Request (cont.)

### Send Us a Help Request

You can use this form to:

- File a Complaint about service you received
- File an Appeal about a claim decision
- Ask a Question about your account or dental plan

\* Request help with:

File a Complaint

\* On behalf of

Herb (0025852500020002 - EVA

\* Describe your request:

Enter text

Attach a related document

Choose File No file chosen

What would you like to happen as a result of your  
\* request?

Enter text

Submit

**Request Help With:** Choose the type of case you want to submit (options listed above).

**On behalf of:** submit a case for the affected member – only active members on the policy will be available to select.

**Describe your request:** Enter descriptive details on your request.

**Attachments:** Add relevant documents to your help request. Supported file types include images, PDF, excel and text files. Files must be less than 750 Kb.

**Expected Results:** Enter details on your desired resolution.

Submit your help request.

**Help Request Confirmation:** Success message displayed after clicking submit contains a case number which can be referenced when referring to the Help Request.

Your help request has been submitted! ✕

Your case number is 00001119

[Return to Home Page Overview](#)



## Viewing Help Requests

Click 'View Past Requests' from the Contact Us page to submit a request for assistance to customer service.

**Help Requests List:** View the status and details of open and closed cases (help requests). Click on 'View' to see additional information.

The screenshot displays the 'Help Requests' section of the Group Member Portal. At the top, there is a navigation bar with 'Overview', 'Herb', 'Lucinda', and 'Valarie' dropdown menus, and a 'Find a Dentist' search bar. The main heading is 'Help Requests', followed by a sub-heading: 'These are the help requests you have submitted from this site. For more information about any prior requests, [Contact Us](#)'. Below this is a table with the following data:

Subject	On behalf of	Status	Created On	Case Number	
<a href="#">File a Complaint</a> herb	Herb Donald	Closed	January 20, 2021	00209763	<a href="#">View</a>

At the bottom left of the page, there is a blue button labeled 'Create Help Request'. The page number 'Page 1 of 1' is shown in two locations.

**Create Help Request:** Submit a case to customer service to get help with submitting a complaint or appeal, or to ask a general question.

## Viewing Help Requests (cont.)

**Help Request Details:** View important information about the case, including the current status.

The screenshot shows a web interface for viewing a help request. At the top left, there is a link "Your Help Request >". The main heading is "Help Request". Below this, there are three sections: "Details", "Attachments", and "Comments".

**Details**

<b>Topic</b> File a Complaint	<b>Help Request</b> 00209763
<b>On behalf of</b> Herb Donald : 0025852500020002 - EVANS SOLUTIONS INC	<b>Submitted On</b> January 20, 2021 06:24 AM
<b>Status</b> Closed	<b>Closed On</b> January 20, 2021 06:27 AM
<b>Description</b> herb	
<b>Resolution Description</b>	

---

**Attachments**  
No Attachments found.  
 No file chosen

---

**Comments**

January 20, 2021 06:27 AM  
DentaQuest support marked this support request as "Closed".

**Attachments:** See any documents which have been added to the case. Upload additional documents.

**Comments:** View comments shared between users and customer service representatives and send a new comment.